



VICTORINOX

Date: _____

VICTORINOX / SWISS ARMY TIMEPIECE SERVICE REQUEST

In order to properly enter the correct information in our system, please print clearly.

Customer Information Shipping Information (if different from Customer Information)

Name: _____	Name: _____
Address: _____	Address: _____
City: _____	City: _____
State: _____ Zip: _____	State: _____ Zip: _____
Phone: _____ Fax: _____	Phone: _____ Fax: _____
Email: _____	Email: _____

Would you like to receive information/offers from Matheu's Fine Watches & Jewelry? Yes No

Please Circle Information:

Warranty receipt enclosed: Yes No

If service requires a new strap, bracelet or case back, do you want the old parts returned? Yes No

Is there any part of the timepiece you would not want replaced? Yes No

If yes, what part _____

Description of Service Requested (please check all that apply):

Replace: Service: Miscellaneous:

All services including warranty repairs will require a \$25 shipping and handling fee. The shipping and handling fee still stands regardless of whether or not work is done.

Matheu's Fine Watches will contact you regarding an estimate for repair approximately one week after watch is received. Please do not call store to see if we have received the package (use shipping company tracking).

Shipping Instructions

- 1) Ship Insured.
- 2) Use trackable/tracing shipping method (UPS, FedEx Ground, USPS Certified, Registered, Confirmation, Insured)
- 3) PLEASE DO NOT SEND WATCH IN THE GIFT BOX.

Note: Pricing and payment methods outlined pertain to our Service Center in Highlands Ranch CO only.

Highlands Ranch Colorado:

Address:
 Matheu's Fine Watches & Jewelry
 Highlands Ranch Town Center
 9315 Dorchester St., Suite 106
 Highlands Ranch, CO 80129

Tel: 303-471-TIME (8463)
Toll-Free: 888-340-9744
Email: service@matheusfinewatches.com