



# TAGHeuer

SWISS AVANT-GARDE SINCE 1860

Date: \_\_\_\_\_

## TAG HEUER TIMEPIECE SERVICE REQUEST

In order to properly enter the correct information in our system, please print clearly.

### Customer Information    Shipping Information (if different from Customer Information)

Name: _____	Name: _____
Address: _____	Address: _____
City: _____	City: _____
State: _____ Zip: _____	State: _____ Zip: _____
Phone: _____ Fax: _____	Phone: _____ Fax: _____
Email: _____	Email: _____

Would you like to receive information/offers from Matheu's Fine Watches & Jewelry?    Yes    No

### Please Circle Information:

Warranty receipt enclosed:    Yes    No

If service requires a new strap, bracelet or case back, do you want the old parts returned?    Yes    No

Is there any part of the timepiece you would not want replaced?    Yes    No

If yes, what part \_\_\_\_\_

### Description of Service Requested (please check all that apply):

**Replace:**                      **Service:**                      **Miscellaneous:**

All services will require a \$35 shipping and handling fee. The shipping and handling fee is charged regardless of whether or not work is done.

Matheu's Fine Watches will contact you regarding an estimate for repair approximately one week after watch is received. Please do not call store to see if we have received the package (use shipping company tracking).

### Shipping Instructions

- 1) Ship Insured.
- 2) Use trackable/tracing shipping method (UPS, FedEx Ground, USPS Certified, Registered, Confirmation, Insured)
- 3) PLEASE DO NOT SEND WATCH IN THE GIFT BOX.

**Note:** Pricing and payment methods outlined pertain to our Service Center in Highlands Ranch CO only.

### **Highlands Ranch Colorado:**

**Address:**  
 Matheu's Fine Watches & Jewelry  
 Highlands Ranch Town Center  
 9315 Dorchester St., Suite 106  
 Highlands Ranch, CO 80129

**Tel:** 303-471-TIME (8463)  
**Toll-Free:** 888-340-9744  
**Email:** [service@matheusfinewatches.com](mailto:service@matheusfinewatches.com)