

- **Proof of purchase**

Customers are encouraged to store their stamped warranty card or their store receipt as proof of purchase, it will be needed to demonstrate warranty coverage. The warranty only applies to products that were purchased from an authorized Victorinox retailer.

This warranty is granted to the first purchaser or the person receiving the product as a present, starting from the date of the purchase.

- **Victorinox 5-Year Warranty +**

Our “5-Year Warranty +” covers manufacturing and material defects that appear under normal use in the five years after the date of purchase. Additionally, it includes a free battery change in the first year after the date of purchase in the event that the battery fully loses its charge (dead battery).

In the event of such a defect, Victorinox Swiss Army SA undertakes, as appropriate and at its own discretion, to repair your Victorinox Swiss Army watch or to exchange it for an identical or equivalent model. This will be done at its own expense, as a sole and exclusive compensation, subject to demonstrating the stamped warranty card that has been dated and signed by an authorized retailer, or the valid proof of purchase that states the date and model.

Shipping costs from the repair center will be covered by Victorinox Swiss Army SA. As a limit to the manufacturer’s warranty for repairs and exchanges, the manufacturer hereby limits and excludes the following cases:

- The battery, after one year from the purchase date; normal wear and tear (discoloration of the straps, scratches on the glass, the bezel, the bracelet or the case);
- Damages due to improper handling, as well as damage resulting from abuse, misuse or accidents; or
- Damages caused by an unauthorized repair center.

If your watch is no longer under warranty, your service center will suggest alternative options and provide you with an estimate that includes repair fees and return shipping costs.

Repairs under warranty should only be made at an approved Victorinox service center. It should also be noted that the electronic devices/functions integrated in our watch products are not covered under this warranty.

- **After five years**

Victorinox Swiss Army SA offers high-quality service at a reasonable price to customers with a product outside of the warranty period. If the customer’s product is “beyond repair,” Victorinox Swiss Army SA will suggest alternative options. Customers are invited to contact their local service center for information on maintenance and the different processes to ship their product.

- **At your service, anytime**

All repairs will be made to restore the intended functionality. While repairs will be made professionally, Victorinox Swiss Army SA cannot guarantee the preservation of the original appearance.

This warranty gives the customer certain rights, including to right to file claims against the authorized retailer. Please be aware that applicable local laws may affect and change the warranty conditions.